



**Craven and
Harrogate**

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Craven and Harrogate Local Area Group Feedback



At our Local area group we talked about self-advocacy and the groups people go to which link to the North Yorkshire Learning Disability Partnership Board.

In groups we worked together to complete a jigsaw for each of the groups we go to. We had to match the right information to the right group and most people found this very hard.



At first people said they found this hard because they didn't really understand what each group is about or who goes to which group.

For example who can attend the Local area group, Health task group, self-advocacy forum and Partnership Board?

Once we talked about the groups and completed the jigsaw, this made it much easier for everyone to understand

What does the Partnership Board think?



Do you agree there is a need for clearer information about the groups that link to the Partnership Board so everyone understands what to expect from our meetings?

Should we have a clear description of each meeting and group like the jigsaw puzzle?

Or is there something else you think we should do to make this information easier for everyone to understand?



**Hambleton and
Richmondshire**

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Hambleton and Richmondshire
Feedback to the Board

At our local area group we talked about what things are happening in the community.

We talked about where you can go to get information, for a hair cut or for a nice piece of cake! We also thought about what you can do if you are bored or want to do some exercise.

We wanted to share this information so that we all know about what is available to use and where offers a good service.





We thought about what makes somewhere good and said that if they speak to us and not our carer, if the building is accessible and if you can get some help when you need to.

We want to keep adding to this so that people can use it if they want to. It would be important to keep it up to date.



What does the Partnership Board think?

Do you think this is a good idea?

Would it be useful to do this in each area?

How and where do you think we should store this information?

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**Selby and
district**

Selby Local Area Group



At our last meeting we had a talk from someone at citizens advice.

You can go to citizens advice bureau if you need free, confidential information and advice.

They can help you with money problems, benefits, housing and employment. Plus lots more!





He told us that people often don't ask for help until it has become really bad.

We talked about our own experiences and found that only a couple of people had ever been to a citizens advice centre.



We wondered how we could change this and encourage more people to use this service.



At our next consulting group, we looked online to see if there was any easy read information available.

We hoped we would find something to help explain the process and how we can ask for help.



We couldn't find any leaflets or videos on The Citizens Advice website.



This made us think about whether or not other people had had any problems using the service.

We think information should be made available in easy read.

What does the partnership board think? Was the accessible information standard letter sent to citizens advice?



**Scarborough
Whitby and Ryedale**

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Scarborough, Whitby and Ryedale
Feedback to the Board



At our Local area group we talked about transport. We heard from self-advocates that travelling by train or bus is really important to them and this causes anxiety and upset if it goes wrong.

Having a bad experience on a bus or train stops people from going out as they don't want to travel in case this happens again.

We want to make sure that travel on the bus or train is better for everyone.



We want to invite someone from the bus or train company to our Local Area Group to explain what we are worried about and ask them how we can work together.

We also think there should be more travel training for people so they can learn to travel on the bus or train by themselves.

We know that some organisations have had talks with travel companies but this information is not always shared.



What does the Partnership Board think?

What can we do to find out what is already being done by organisations in our areas to make travel better for people?

Is there a need for more travel training and if so, how can we reach the people who need it?